

McTunneys Traditional Sweet Emporium

Delivery & Shipping Rates

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Delivery & Shipping Rates

Where Can We Ship?

moeentest.co.uk delivers to destinations inside and outside the UK, currently including The Republic of Ireland, France, Germany, Italy & Spain. We will be adding more delivery destinations soon. If you are in another country and would like to place an order, [contact us](#) first to arrange.

How Much Is Shipping?

You can see the cost of shipping your order on the shopping cart page at <http://www.mctunneys.com/cart/>

You will also be notified of the delivery costs on the shipping page before you submit your credit card details.

Delivery outside the EU may be subject to local import taxes, which are your responsibility where they apply. If so, the shipping company should contact you by telephone once your products are in customs to let you know the charge due or else you should consult your local customs office. Unfortunately, we cannot advise you what these charges will be, and www.mctunneys.com is not responsible for them.

How We Send Your Order - UK Orders

UK orders are despatched either by Royal Mail or by various Couriers. Our couriers require a signature and can operate between 09:00 hrs and 21:00 hrs. Please specify an address where someone will be able to sign for your products between these hours. Or, if you add a mobile number when placing your order, you will generally be notified of a delivery time slot by the courier.

We will make every effort to deliver within the time stated on moeentest.co.uk. However, we will not be liable for any loss caused to you by late delivery.

If the products are not delivered within the estimated delivery time which we quote, please contact us by telephone or email. We will try and ensure that you receive your order, as quickly as possible, or if you wish you may cancel your order, and we will refund the money you have paid. Please note that items sent by Royal Mail usually arrive within 2-3 days. However, Royal Mail stipulates that only items still not delivered after 15 working days can be officially classified as lost.

How We Send Your Order - International Orders

We send international orders either by Royal Mail International (for small orders) or selected International Couriers (Economy Service).

Please order from www.mctunneys.com with enough lead-time to prevent any loss or disappointment resulting from the delivery time as moeentest.co.uk cannot be responsible for this.

This does not affect your statutory rights as a consumer.