

McTunneys Traditional Sweet Emporium

Terms & Conditions of Use

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In accessing this website you agree to all of our Terms & Conditions Of Use, should you not agree with anything contained herein please discontinue access to this website and [contact us](#) to discuss.

About Us

This web site is owned and operated by McTunneys Traditional Sweet Emporium. We are an online shop.

If you have any suggestions or comments or if you need to contact us, please email us or use the details below.

Our Contact details:

McTunneys Traditional Sweet Emporium.

Telephone: +44(0)20 8570 0634.

Email: sales@mctunneys.co.uk.

Making A Purchase

Making a purchase with McTunneys Traditional Sweet Emporium could not be easier. Just browse our store, and add any items that you wish to buy into the shopping cart.

After you have finished your selection, click on 'Checkout', and you will be asked for a few details that we need to be able to complete the order.

Cost of delivery will automatically be added to your order. Once you have successfully placed your order you will receive an order confirmation email.

When your order leaves us you will receive a despatch confirmation email.

We accept Debit and Credit card payments. When you are ready to pay, click the buy now on the shopping basket page. You can pay using a credit or debit card through the online secure payment facility provided by Paypal.

McTunneys Traditional Sweet Emporium does not have access to any credit or debit card details. McTunneys Traditional Sweet Emporium does have the facility to take payments by phone, but these are subject to a 30p surcharge. No details will be held by us.

Shipping And Handling

If you have made a mistake in your order and cannot correct it in the shopping cart, contact us and we will correct the mistake. When confirmation of your order is received, this is to

indicate that we have received your order. It does not indicate that a contract exists between us. We will indicate acceptance of your order, and hence a contract between us, when we send your order to you.

Delivery Terms & Conditions

We cannot be held responsible for any delayed or failed delivery due to incorrect or unclear address information. Please ensure these details are correct.

Delivery Schedule

We despatch orders Monday to Friday only. Your order will be dispatched the same working day if placed before 12 midday Monday to Friday; next working day if placed after this time.

Customers should allow up to 4 days for delivery (please be aware that Royal Mail does not consider a parcel as "missing" until 15 days after dispatch). Next Day Delivery items ordered on Friday will arrive Monday morning. We cannot accept responsibility for deterioration caused by adverse weather conditions once the goods have been dispatched.

Back Orders

If your item is not in stock, we will back order for you. We will email you with the option to cancel your order if you would rather not wait.

Guarantee

We have every confidence that you will be happy with your purchase if for any reason you are not, please contact us at sales@mctunneys.co.uk.

Credit Card Security

When the order is complete on our website, you will automatically be directed to the Paypal website to make a payment. McTunneys Traditional Sweet Emporium does not have access to any of your card details.

Ingredients

All ingredients are listed on the product listing, should you have any questions regarding this do not hesitate to get in touch.

Reaching Us

If you need to reach us, please email us sales@mctunneys.co.uk, or by using the contact us page. Alternatively, you can call on +44(0)20 8570 0634.

Privacy Policy

McTunneys Traditional Sweet Emporium does not disclose buyers' information to third parties other than when order details are processed as part of the order fulfilment. In this case, the third party will not disclose any of the details to any other third party.

Cookies are used on this shopping site to keep track of the contents of your shopping cart, to store delivery addresses if the address book is used and to store your details if you choose to register. Cookies are also used after you have logged on as part of that process. You can turn off Cookies within your browser. If you turn off Cookies, you will be unable to place orders or benefit from the other features that use cookies. Data collected by this site is used to:

- 1) Take and fulfil customer orders.
- 2) Administer and enhance the site and service.
- 3) Only disclose information to third-parties for goods delivery purposes.

Returns Policy

You are entitled to cancel your order and return the goods within seven working days for a full refund, including the cost of delivery. Do this by contacting us by email or telephone and quoting the order number supplied to you. Your refund will be paid within 30 days. You are responsible for the cost and risk of loss or damage when returning the goods, so you should take out enough postal insurance to cover their value. This cancellation policy does not affect your rights when we are at fault - for example if goods are faulty or misdescribed. Any goods returned should be in an unopened saleable condition. These terms apply to your order.

We may change our terms and conditions at any time, so please do not assume that the same terms will apply in the future. None of these terms affects your legal rights, and these are not diminished in any way.

If any term is held to be invalid under any applicable statute or the rule of law, that term is automatically omitted from the terms to the minimum extent necessary to comply with the law and without affecting the validity or enforceability of the remainder.